

## Smile Guide AI Terms of Service

**Effective Date:** These Terms become effective as to you on the date you accept them and execute the Business Associate Agreement (BAA) with Smile Guide AI, which occurs at the time you create your account.

**Last Updated:** July 7, 2026

These Terms of Service ("**Terms**") govern your access to and use of the software, websites, and services offered by Smile Guide AI LLC ("**Smile Guide AI**," "**we**," "**us**," or "**our**"), including the marketing website at smileguideai.com and the software product accessible at app.smileguideai.com (collectively, the "**Service**").

**Please read these Terms carefully.** By accessing or using the Service, you agree to be bound by these Terms. If you do not agree, do not access or use the Service.

These Terms incorporate by reference our **Privacy Policy** and, where applicable, the **Business Associate Agreement** ("BAA") between you and Smile Guide AI.

We are a Kansas limited liability company.

### 1. Eligibility

You may use the Service only if all of the following are true:

1. You are at least 18 years of age and have the legal capacity to enter into a binding contract.
2. You are a licensed dentist, a member of the workforce of a dental practice, or an authorized representative of a dental practice or dental organization.
3. You and your practice are located in the United States.
4. You are not barred from using the Service under applicable law.

If you are using the Service on behalf of a dental practice or organization, you represent and warrant that you have the authority to bind that practice or organization to these Terms.

### 2. Who You Are: The Customer

These Terms form a contract between Smile Guide AI and "you" — the "**Customer**." The Customer may be:

(a) **A dental practice, group, or entity** (such as a professional corporation, professional limited liability company, or other business entity that operates one or more dental offices), in which case "Customer" refers to that entity and you (the individual signing up) represent that you have authority to bind the entity to these Terms; or

(b) **An individual dentist** signing up in their personal capacity, in which case "Customer" refers to you personally.

The Customer is the party responsible for: (i) all activity on the Customer's account, (ii) compliance with these Terms by the Customer's workforce, and (iii) payment of any fees that become due.

**Where the Customer is an individual dentist who is not the owner of the practice in which they work, the Customer represents and warrants that: (i) they have the right and authority to use the Service in the course of providing services to patients of that practice; (ii) they are authorized to bind the practice, as the HIPAA Covered Entity, to a Business Associate Agreement with Smile Guide AI, or that such a Business Associate Agreement is otherwise in effect between the practice and Smile Guide AI; and (iii) any Business Associate Agreement executed in connection with the Service accurately reflects the actual Covered Entity relationship. The Customer is responsible for ensuring that a person with authority to bind the Covered Entity has executed the Business Associate Agreement.**

### 3. The Service

#### 3.1 What the Service Does

The Service is a software platform that assists dental clinicians and dental practice staff with:

- Drafting clinical documentation (including SOAP-formatted progress notes) from clinician-provided text input
- Answering clinical reference questions using a curated, vetted clinical knowledge base, with responses that cite the source material on which they are based so the clinician can independently review that basis
- Mapping clinical documentation to dental procedure codes (CDT codes)
- Related administrative and clinical workflow functions

The Service is text-based. It does not accept, acquire, process, or analyze medical images, radiographs, photographs, or signals from any diagnostic or signal-acquisition device.

The Service is offered as a software-as-a-service product. We may update, modify, or improve the Service at any time. We may add features, modify features, and discontinue features at our discretion.

#### 3.2 What the Service Is Not

The Service is a **clinical decision support tool**. It is **not**:

- A medical device, as that term is defined under the U.S. Food, Drug, and Cosmetic Act
- A substitute for the professional judgment of a licensed dental clinician
- A diagnostic tool capable of independently diagnosing patients
- A tool that acquires, processes, or analyzes any medical image, radiograph, or signal

- A replacement for any record-keeping system required by law or by the Customer's practice management requirements
- A guarantee of the accuracy, completeness, or appropriateness of any documentation, code mapping, or clinical reference information it provides

The Service is designed so that its clinical reference responses cite the source material on which they rely and present information supporting a clinician's decision, rather than issuing a single unsupported directive intended to be relied upon without independent review.

### 3.3 Access and Authorized Users

When the Customer registers, the Customer may invite or authorize additional users from the Customer's workforce (each, an "Authorized User") to use the Service under the Customer's account. **Each Authorized User must have their own unique, individual account, and account credentials may not be shared. A single account or login may not be used by more than one person.**

- The Customer is responsible for ensuring all Authorized Users are properly trained, are licensed where applicable, comply with these Terms, and protect their login credentials.
- The Customer will ensure that each individual who uses the Service does so under their own Authorized User account and does not share credentials with, or use the credentials of, any other person.
- The Customer is responsible for promptly removing access for any Authorized User who leaves the Customer's organization or whose access should otherwise be revoked.
- Smile Guide AI is entitled to rely on actions taken through the Customer's account as authorized by the Customer.

## 4. The Customer's Data

### 4.1 Customer Owns Customer Data

The Customer retains all rights, title, and interest in and to any data, content, documentation, recordings, or other materials the Customer or its Authorized Users submit to or generate through the Service ("**Customer Data**"). Customer Data may include Protected Health Information ("PHI"), in which case it is also subject to HIPAA and the BAA.

### 4.2 License Granted to Smile Guide AI

The Customer grants Smile Guide AI a limited, non-exclusive, royalty-free license to access, use, copy, transmit, store, and process Customer Data **solely to provide the Service to the Customer** and as otherwise permitted under the BAA. This license terminates when the Customer's right to use the Service terminates, except for limited retention as described in the Privacy Policy.

### 4.3 No Training on Customer Data

**Smile Guide AI does not use Customer Data — including any PHI — to train, fine-tune, or improve any artificial intelligence model**, whether operated by Smile Guide AI or by any third party. This commitment is reflected in our agreements with our AI sub-processors.

### 4.4 Customer Data Export and Deletion

The Customer may export Customer Data through the Service interface or by contacting us at any time during the term of the Customer's use of the Service. Upon termination of the Customer's use, Customer Data is automatically deleted within thirty (30) days, unless the Customer requests earlier deletion or unless legal obligations require longer retention. See Privacy Policy §8.2 for details.

## 5. Clinical Disclaimer — Customer Responsibility for Clinical Decisions

**This section is the single most important provision of these Terms. The Customer must read it carefully.**

### 5.1 The Service Assists, the Clinician Decides

The Service produces drafts, suggestions, summaries, codes, and informational responses generated in part or whole by artificial intelligence models. **None of these outputs constitute clinical advice, a clinical decision, a medical or dental opinion, or a recommendation for the treatment of any specific patient.**

The Service is a tool intended to **assist** licensed clinicians. **All clinical decisions, diagnoses, treatment plans, documentation entries, and procedure code selections remain the sole responsibility of the treating clinician.** Every output of the Service is subject to clinician review, editing, and approval before being used in patient care, entered into a patient record, submitted as part of a claim, or otherwise relied upon.

The treating clinician acts as a learned intermediary who applies independent professional judgment between any output of the Service and the patient. The Service does not diagnose, treat, or communicate with patients, and no output of the Service reaches a patient except through the independent clinical judgment of the treating clinician.

### 5.2 AI Outputs May Be Inaccurate

Artificial intelligence systems can produce outputs that are inaccurate, incomplete, outdated, biased, or that misrepresent source material. Despite the curated knowledge base underlying the Service and the technical safeguards we apply, **the Customer acknowledges and accepts that any output of the Service may contain errors.** The Customer agrees that:

- Every output must be reviewed by a qualified clinician before being acted on or used in patient care
- Every chart note must be reviewed and signed by the responsible clinician

- Every procedure code must be verified by the responsible clinician or qualified coding staff against the actual clinical documentation
- Every clinical reference answer must be evaluated by a qualified clinician using their own professional judgment and additional sources as appropriate
- The Service is not a substitute for clinical training, professional judgment, or independent verification

Where the Service provides citations to source material in support of a clinical reference response, those citations are provided to help the clinician independently review the basis for the response. The presence of a citation does not warrant that the response accurately reflects the cited source or is appropriate for any specific patient, and does not reduce the clinician's responsibility to exercise independent professional judgment.

### 5.3 The Customer Bears Clinical Responsibility

**The treating clinician — not Smile Guide AI — is responsible for all clinical care provided to any patient.** The Customer:

- Assumes full responsibility for the use of any output of the Service in patient care
- Agrees that any harm arising from clinical decisions made by clinicians who use the Service is the responsibility of the clinician and the Customer, not Smile Guide AI
- Will not represent to patients, payors, or any other party that Smile Guide AI is responsible for clinical care delivered by the Customer
- Knowingly and voluntarily assumes all risks arising from the use of any output of the Service in clinical care, and accepts full responsibility for the independent review of every output before it is relied upon

### 5.4 No Warranty of Clinical Accuracy

Smile Guide AI makes no representation or warranty that any output of the Service is clinically accurate, complete, current, or appropriate for any specific patient or situation. Smile Guide AI specifically disclaims any warranty that the Service will produce correct dental procedure codes for billing purposes; the Customer is responsible for verifying all codes against actual documentation before submission to any payor.

## 6. Acceptable Use

The Customer agrees not to:

- Use the Service for any unlawful purpose or in violation of any applicable law
- Use the Service for clinical care of patients located outside the United States
- Use the Service to violate the privacy or rights of any person
- Use the Service to submit fraudulent claims to any payor
- Use the Service in a manner that violates any third party's intellectual property or contractual rights
- Reverse engineer, decompile, or attempt to extract the source code of the Service
- Use the Service to train any competing artificial intelligence product

- Resell, sublicense, or redistribute the Service or its outputs as a standalone product
- Use the Service to generate misleading documentation or to misrepresent the care actually provided
- Attempt to circumvent security measures, rate limits, or access controls of the Service
- Share account credentials, or permit any person to access the Service through another person's account, rather than through their own Authorized User account
- Use automated tools, bots, or scrapers to access the Service except through documented APIs (if any)
- Submit data through the Service that the Customer is not legally entitled to submit

Smile Guide AI reserves the right to suspend or terminate Customer access for violation of this Section.

## 7. Trial Period

### 7.1 Trial Terms

We offer a **14-day free trial** of the Service to qualified prospective customers. The trial includes access to the features of the Service available to customers at the corresponding tier. The trial does not require a credit card to activate.

The trial begins on the date the Customer is granted access (the "**Trial Start Date**") and continues for fourteen (14) calendar days. After the trial period, the Customer's account will not automatically convert to a paid subscription. Continued use of the Service after the trial period requires the Customer to enter into a paid subscription agreement.

### 7.2 Trial Provisioning

Trial accounts are provisioned manually by Smile Guide AI personnel after the Customer submits a trial request through the Service. We may decline to provision a trial for any reason, including but not limited to incomplete information, ineligibility under §1, or capacity constraints.

### 7.3 PHI During the Trial

Smile Guide AI executes a Business Associate Agreement (BAA) with the Customer as part of account creation, before the Customer is granted access to the Service, including access during the free trial. Because the BAA is in effect from the time the Customer's account is created, any Protected Health Information the Customer processes through the Service, whether during the trial or under a paid subscription, is at all times processed under an executed BAA. The Customer's handling of PHI is governed by the BAA and our Privacy Policy.

#### **7.4 No Promise of Continued Availability After Trial**

The Service offered during the trial may not be available, identical, or at the same price after the trial ends. We may modify the Service, the tiers offered, or the pricing at our discretion before, during, or after a trial.

### **8. Customer Accounts and Security**

#### **8.1 Account Registration**

When the Customer registers, the Customer must provide accurate, current, and complete information. The Customer must promptly update this information when it changes.

#### **8.2 Account Credentials**

The Customer is responsible for maintaining the confidentiality of all account credentials and for all activity occurring under the Customer's account. We strongly recommend enabling multi-factor authentication, which is available to all Customers.

#### **8.3 Unauthorized Access**

The Customer must promptly notify us of any actual or suspected unauthorized access to the Customer's account. We are not liable for losses or damages caused by unauthorized access except to the extent caused by our own negligence or breach of these Terms.

### **9. Fees and Payment**

#### **9.1 Pricing**

Pricing for the Service is provided to the Customer at the time the Customer converts from a free trial to a paid subscription, or as otherwise communicated.

#### **9.2 Payment Terms**

Once the Customer enters into a paid subscription, payment terms (billing frequency, payment methods, late payment, etc.) will be set forth in the subscription order or agreement signed by the Customer. By providing payment information, the Customer authorizes Smile Guide AI (or its payment processor) to charge the applicable fees.

#### **9.3 Taxes**

Fees are exclusive of taxes. The Customer is responsible for any applicable sales, use, or similar taxes.

#### **9.4 No Refunds Except as Required by Law**

Subscription fees are non-refundable except as required by law or as expressly stated in a written agreement signed by Smile Guide AI.

## 10. Intellectual Property

### 10.1 Our IP

Smile Guide AI and its licensors retain all right, title, and interest in and to the Service, including all software, technology, designs, content, trademarks (including "Smile Guide AI"), trade names, logos, the curated clinical knowledge base, and any related intellectual property. These Terms do not grant the Customer any rights in any of the foregoing except the limited license to use the Service as expressly provided in §10.2.

### 10.2 License to Use the Service

Subject to these Terms (and payment of any applicable fees), we grant the Customer a limited, non-exclusive, non-transferable, non-sublicensable license to access and use the Service for the Customer's internal business and clinical purposes.

### 10.3 Feedback

If the Customer or any Authorized User provides feedback, suggestions, or ideas to Smile Guide AI ("**Feedback**"), Smile Guide AI may use that Feedback without restriction or compensation. The Customer represents that any Feedback is original and that the Customer has the right to provide it.

### 10.4 Customer Trademarks

The Customer may use the Smile Guide AI name and logo only as expressly authorized by us in writing. We may identify the Customer as a Smile Guide AI customer in our marketing materials only with the Customer's written permission.

## 11. Confidentiality

Each party may disclose to the other certain non-public business and technical information ("**Confidential Information**"). Each party agrees to:

- Use the other party's Confidential Information only as necessary to perform under these Terms
- Protect the other party's Confidential Information with the same degree of care it uses to protect its own confidential information, but in no event less than reasonable care
- Not disclose Confidential Information to any third party except to its employees and contractors who have a need to know and who are bound by similar confidentiality obligations

Confidential Information does not include information that is publicly known through no fault of the receiving party, was rightfully known prior to disclosure, or is independently developed without use of the disclosing party's Confidential Information.

This Section does not apply to PHI, which is governed by the BAA.

## 12. Privacy and HIPAA

### 12.1 Privacy Policy

Use of the Service is subject to our **Privacy Policy** (available at [smileguideai.com/privacy](https://smileguideai.com/privacy)), which is incorporated into these Terms by reference.

### 12.2 HIPAA Business Associate Relationship

When the Customer processes PHI through the Service, Smile Guide AI acts as a HIPAA Business Associate of the Customer. The handling of PHI by Smile Guide AI is governed by:

- The Health Insurance Portability and Accountability Act of 1996 ("**HIPAA**") and its implementing regulations
- The **Business Associate Agreement ("BAA")** executed between Smile Guide AI and the Customer

**The Customer agrees that a BAA must be in effect between the Customer and Smile Guide AI before the Customer uses the Service to process PHI.** Where there is a conflict between these Terms and the BAA with respect to PHI, the BAA controls.

## 13. Warranties and Disclaimers

### 13.1 Limited Warranty

We will use commercially reasonable efforts to make the Service available, operate it in accordance with reasonable industry standards, and maintain the security measures described in our Privacy Policy and BAA.

### 13.2 DISCLAIMER OF ALL OTHER WARRANTIES

EXCEPT AS EXPRESSLY SET FORTH IN §13.1, THE SERVICE IS PROVIDED "**AS IS**" AND "**AS AVAILABLE**," WITHOUT WARRANTY OF ANY KIND. **TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, SMILE GUIDE AI DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION:**

- Implied warranties of MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT
- Any warranty that the Service will be uninterrupted, error-free, or secure
- Any warranty regarding the **accuracy, completeness, currency, or clinical appropriateness** of any output of the Service
- Any warranty regarding the correctness of any procedure code generated by the Service
- Any warranty that the Service will meet the Customer's specific requirements

The Customer's exclusive remedies for any failure of the Service are as set forth in these Terms.

## 14. Limitation of Liability

### 14.1 Cap on Liability

**SUBJECT TO §14.4, AND TO THE FULLEST EXTENT PERMITTED BY LAW, IN NO EVENT WILL SMILE GUIDE AI'S TOTAL LIABILITY TO THE CUSTOMER ARISING OUT OF OR RELATING TO THESE TERMS OR THE SERVICE EXCEED THE TOTAL AMOUNT OF FEES PAID BY THE CUSTOMER TO SMILE GUIDE AI IN THE TWELVE (12) MONTHS PRECEDING THE EVENT GIVING RISE TO THE LIABILITY.**

If the Customer has not paid any fees (for example, during a free trial), Smile Guide AI's maximum liability is **one hundred dollars (USD \$100.00)**.

### 14.2 Exclusion of Certain Damages

**IN NO EVENT WILL SMILE GUIDE AI BE LIABLE TO THE CUSTOMER FOR ANY:**

- Indirect, incidental, consequential, special, exemplary, or punitive damages
- Lost profits, lost revenue, lost business opportunity, or loss of goodwill
- Loss of data (except as expressly required by the BAA)
- Cost of substitute services

**EVEN IF SMILE GUIDE AI HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.**

### 14.3 Application

The limitations in this Section apply regardless of the legal theory (contract, tort, statute, or other), even if the limited remedies set forth elsewhere in these Terms fail of their essential purpose.

### 14.4 Exceptions to the Limitations

The limitations in §14.1 and §14.2 do not apply to, and nothing in this Section limits:

- Smile Guide AI's liability for its own willful misconduct or gross negligence;
- The Customer's payment obligations; or
- Either party's indemnification obligations under §15.

For any liability arising from Smile Guide AI's breach of its confidentiality obligations under §11, its breach of the Business Associate Agreement, or its unauthorized use or disclosure of PHI, Smile Guide AI's total liability will not exceed the greater of (a) fifty thousand dollars (USD \$50,000.00) or (b) the total amount of fees paid by the Customer to Smile Guide AI in the twelve (12) months preceding the event giving rise to the liability. The one hundred dollar (USD \$100.00) trial limitation in §14.1 does not apply to any liability described in this §14.4.

## 15. Indemnification

### 15.1 By the Customer

The Customer will defend, indemnify, and hold harmless Smile Guide AI and its officers, members, employees, and agents from and against any claims, damages, losses, and expenses (including reasonable attorneys' fees) arising out of or related to:

- The Customer's or any Authorized User's violation of these Terms
- The Customer's or any Authorized User's use of the Service in violation of any law
- Any clinical decision made by the Customer or any Authorized User, regardless of whether that decision was informed by an output of the Service
- The Customer's submission of any claim or code to any payor (whether or not generated with assistance from the Service)
- Any allegation that any Customer Data infringes the rights of a third party
- Any breach by the Customer of any representation or warranty in these Terms

### 15.2 By Smile Guide AI

Smile Guide AI will defend the Customer from any third-party claim alleging that the Service, as provided by Smile Guide AI and used in accordance with these Terms, infringes a U.S. patent, copyright, or trademark of the third party; and will pay any damages or settlement amounts agreed to or finally awarded.

Smile Guide AI's obligations under this §15.2 do not apply to the extent any claim arises from: (i) Customer Data; (ii) use of the Service in combination with any product, service, or data not provided by Smile Guide AI; (iii) modifications to the Service not made by Smile Guide AI; or (iv) the Customer's use of the Service in violation of these Terms.

This §15.2 states Smile Guide AI's sole obligation, and the Customer's exclusive remedy, for any third-party intellectual property claim.

## 16. Term and Termination

### 16.1 Term

These Terms apply from the date the Customer first accesses the Service and continue until terminated.

### 16.2 Termination by the Customer

The Customer may stop using the Service at any time. To terminate the relationship and request data deletion, contact us.

### 16.3 Termination by Smile Guide AI

We may suspend or terminate the Customer's access to the Service at any time:

- If the Customer materially breaches these Terms (including the Acceptable Use provisions in §6) and does not cure the breach within thirty (30) days of notice (or immediately, for breaches that cannot be cured)
- If the Customer fails to pay any fees when due and does not cure within fifteen (15) days
- If we reasonably believe continued provision of the Service to the Customer poses a security, legal, or regulatory risk to Smile Guide AI or its other customers
- If required by law or regulatory authority

We may also terminate the Service in its entirety or any component of it at our discretion, with reasonable notice to active Customers.

#### 16.4 Effect of Termination

Upon termination of the Customer's access:

- The Customer's right to use the Service ends
- The Customer's right to access Customer Data through the Service ends, subject to the data export and deletion provisions in §4.4
- All provisions of these Terms that by their nature should survive termination will survive (including without limitation §4, §5, §10, §11, §13, §14, §15, §17, and §18)
- Any obligations of the parties under the BAA will continue to the extent required by HIPAA and the BAA itself

### 17. Governing Law and Dispute Resolution

#### 17.1 Governing Law

These Terms are governed by the laws of the State of Kansas, without regard to its conflict of laws principles. The United Nations Convention on Contracts for the International Sale of Goods does not apply.

#### 17.2 Required Good-Faith Negotiation

Before either party initiates any formal legal proceeding, the parties will attempt to resolve the dispute through good-faith negotiation. Either party may initiate this process by sending written notice of the dispute to the other party. The parties will negotiate in good faith for at least thirty (30) days before initiating any formal proceeding.

#### 17.3 Venue

Any dispute that is not resolved through good-faith negotiation will be brought exclusively in the state or federal courts located in **[JOHNSON COUNTY — CONFIRM]**, Kansas. The parties consent to the personal jurisdiction of those courts and waive any objection to venue.

#### **17.4 No Class Actions**

Each party agrees that any dispute will be brought only in an individual capacity, and not as a plaintiff or class member in any class or representative action.

#### **17.5 Equitable Relief**

Notwithstanding §17.2, either party may seek injunctive or other equitable relief in any court of competent jurisdiction without first complying with the good-faith negotiation requirement, if necessary to protect that party's intellectual property, confidential information, or other irreparable interests.

### **18. General**

#### **18.1 Entire Agreement**

These Terms, together with the Privacy Policy, the BAA (if applicable), and any subscription order or other document signed by both parties, constitute the entire agreement between the Customer and Smile Guide AI regarding the Service and supersede all prior agreements.

#### **18.2 Order of Precedence**

If there is a conflict between documents that govern the relationship, the order of precedence is:

1. A signed written agreement between the parties (such as a Master Service Agreement or order form) — controls only with respect to subjects expressly addressed
2. The BAA — controls with respect to PHI and HIPAA matters
3. These Terms — controls with respect to all other matters
4. The Privacy Policy — informational and subordinate to the foregoing

#### **18.3 Changes to Terms**

We may update these Terms from time to time. If we make material changes, we will post the updated Terms on this page with a revised "Last Updated" date and, where appropriate, provide additional notice to active Customers. Continued use of the Service after the effective date constitutes acceptance of the updated Terms. If the Customer does not agree, the Customer may stop using the Service.

#### **18.4 Assignment**

The Customer may not assign these Terms without our prior written consent. We may assign these Terms in connection with a merger, acquisition, sale of substantially all assets, or other corporate transaction, with notice to the Customer.

## 18.5 Force Majeure

Neither party is liable for any failure or delay in performance caused by circumstances beyond its reasonable control, including without limitation acts of God, war, terrorism, civil unrest, governmental action, pandemic, fire, flood, earthquake, internet or telecommunications failures, or labor disputes.

## 18.6 Notices

Notices to Smile Guide AI must be sent in writing to:

**Smile Guide AI LLC** — Email: [hello@smileguideai.com](mailto:hello@smileguideai.com)

Notices to the Customer may be sent to the email address associated with the Customer's account or any other email address the Customer has provided.

## 18.7 Severability

If any provision of these Terms is held invalid or unenforceable, that provision will be modified to the minimum extent necessary to make it valid and enforceable, and the remaining provisions will continue in full force and effect.

## 18.8 Waiver

A party's failure to enforce any provision of these Terms does not waive that party's right to enforce the same or any other provision in the future.

## 18.9 No Third-Party Beneficiaries

These Terms do not create any third-party beneficiary rights in any person or entity not party to these Terms, except as expressly provided.

## 18.10 Independent Contractors

The parties are independent contractors. These Terms do not create any partnership, joint venture, employment, or agency relationship between the parties.

## 18.11 Headings

Section headings are for convenience only and do not affect the interpretation of these Terms.

## 19. Contact

For questions about these Terms:

**Smile Guide AI LLC** — Email: [hello@smileguideai.com](mailto:hello@smileguideai.com). General contact: [smileguideai.com/contact](https://smileguideai.com/contact)